United Nations Framework Convention on Climate Change

Agenda item 2.3.
Paragraph 9 of the annotated agenda

Improving the user-friendliness of the existing sustainable development co-benefits tool

CDM EB 100

Bangkok, Thailand, 27 to 31 August 2018



Background

- The SD tool was launched in early 2014
- EB90 approved improvements to the SD tool in terms of workflow efficiency, usability and searcheablity
- The new version was launched in early 2018:
 - half a year later than planned due to schedule delays
 - About 10% over the estimated budget
- An informative campaign on the new tool was conducted in February 2018
- RCCs promoted the tool in different events



Improvements (content of the presentation)

Improvements for project participants (focal points)

Improvements for secretariat staff

Improvements for other stakeholders

Key benefits and outputs



Improvements for project participants (focal points)

Easier user access request through the UNFCCC access portal



Adding new projects in just two clicks (a) \$\sime\$ \$\square\$



Instant communication with secretariat through specific workflows

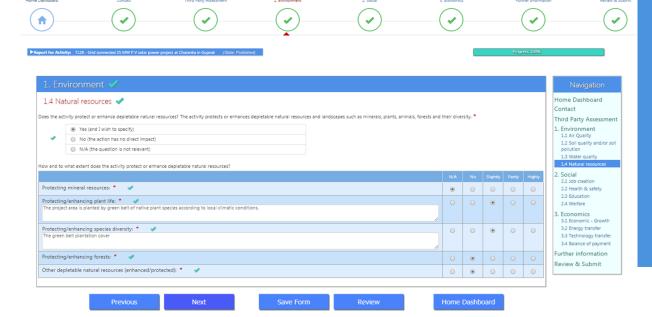




Overall, improved user experience



- Easier navigation
- Color coding
- Automatic saving
- pop-ups
- validation rules





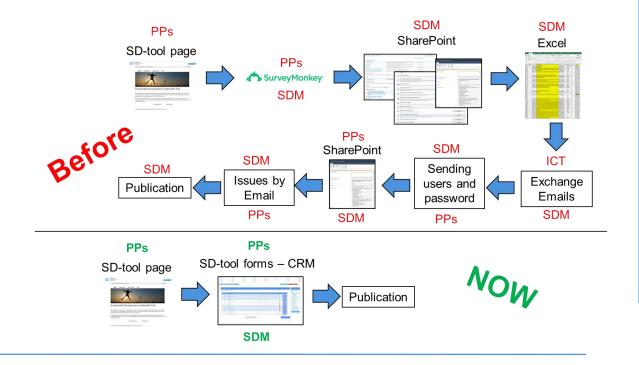
Saving time Improve usability

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Improvements for secretariat staff

- Centralized system
- Outlook and CRM have been integrated
- · Instant communication with project participants







Saving time

Improve usability

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Improvements for other stakeholders

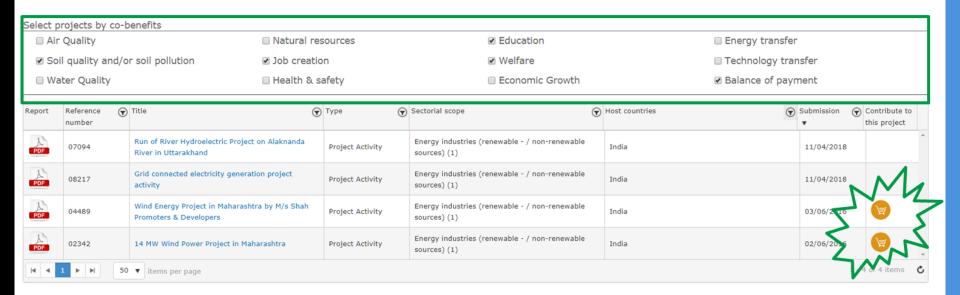
Easier search and filter system 🌯



Direct connection to the Voluntary Cancelation Platform









Key benefits and outputs

The new version of the SD-tool offers:

- A scalable product capable of accommodating rapidly growing volumes without performance impact
- A replicable product a workflow that can be easily re-deployed for other interactions with stakeholders
- Improved user experience and error reduction
- Detailed search on co-benefits for external users
- Staff time saving (from hours to minutes to approve a submission)
- Fluid communication between different users of the tool

Added valued:

- Direct connection with the VC platform
- Improved positioning of the VC platform on Google

